I.T. Support Helpdesk

Lightning-fast I.T. Support

I.T. support for any software or hardware fault

When you have an I.T. fault, you need to get it fixed quickly. Get your organisation and workforce back up and running in no time with Connect Care. Offering an SLA response in under one hour, our fully managed I.T. support helpdesk is on standby to help get you back online in the quickest possible time – 24/7, 365 days a year.

I.T. Support Helpdesk – What's it all about?

Our all-inclusive managed I.T. Support Helpdesk can act as an outsourced I.T. department that covers your whole organisation – or can support your I.T. department while it does the same for a fixed monthly fee.

From day-to-day advice and troubleshooting to complex problem diagnosis and resolutions, we provide a fully managed I.T. support service and simple SLAs.

We'll take complete responsibility of your technology, providing a comprehensive level of support for all business technology and hardware including PCs and printers. We also provide remote and onsite helpdesk support, scheduled preventative maintenance and much more.

FULLY MANAGED I.T. SUPPORT

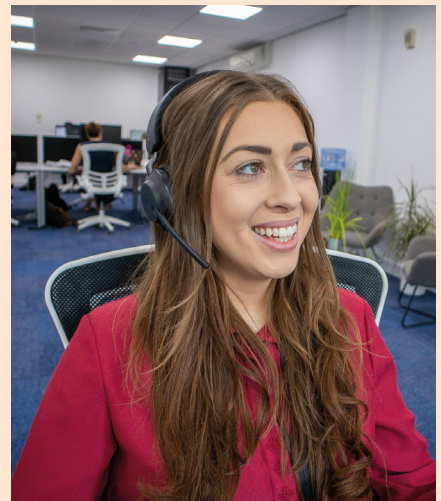| 24/7 support	Tailored service	I.T. hardware solutions (PCs, printers, accessories, equipment etc)
Continuous service improvement	No hidden fees	Industry-leading systems and tools
		Full UK coverage

Reduce business downtime

No more interruptions

Call us when you need us most with your I.T. problems, 24/7. Our super-fast I.T. support will help ensure everything runs smoothly.

Focus on your business priorities

We can manage your complete I.T. estate and support your users, both remotely and onsite, leaving you to focus on core business priorities.

Stay productive

Our all-inclusive managed I.T. support service will maintain and manage your I.T. infrastructure, keeping your staff productive and ensuring projects stay on track.

UK CONNECT

Our Products & Services

Connectivity

No matter what your needs, we've got the solution

- 5G Fixed Wireless Access
- Low Earth Orbit Satellite (LEO Sat)
- Private Cellular Networks
- In-Building Mobile Coverage
- Wi-Fi
- Point-to-Point Wireless Bridging
- Rapid Broadband Kit
- Business Network Continuity
- Out-of-Band Management
- Fibre Broadband
- Homeowner Broadband

Professional Services & Consultancy

Expert advice to help you plan, implement & manage Connectivity solutions on-site or remotely

Managed I.T. Support

From user to endpoint, as well as the physical I.T. infrastructure, we've got you covered

- I.T. Support Helpdesk
- Network Operations Centre (NOC)
- I.T. Onsite Engineering Service

IoT Management

Smarter IoT solutions: From sensors to analytics & device management

Communication

Say goodbye to missed calls with our voice solutions

- VoIP
- Inbound Marketing Numbers

I.T. Hardware

Essential I.T. devices all under one roof

One.Site, Digital Workforce Management

Your digital construction toolbox to help you manage your workforce onsite

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